

## *Wafaqi Mohtasib directs SNGPL to improve redressal system*

**Staff Reporter**

ISLAMABAD: Ejaz Ahmad Qureshi, the Federal Ombudsman has directed the management of Sui Northern Gas Pipelines Limited (SNGPL) to take prompt actions on the decisions of his Office and urged that serious notice will be taken of any delay in non implementation of its findings.

He was chairing a high level meeting to review implementation of Wafaqi Mohtasib findings by SNGPL. The meeting was attended by the Secretary Petroleum & Natural Resources and Managing Director SNGPL alongwith his team. He added that Consumers with small bills are asked to visit the SNGPL office repeatedly causing immense hardship. The Wafaqi Mohtasib directed the SNGPL to improve its redressal system to the general public. He further added that the SNGPL should appoint an officer of BS-20 as a Focal Person to redress the grievances of general public promptly with fairness.

The Secretary Petroleum and Managing Director, SGNPL assured the Federal Ombudsman that urgent necessary steps will be taken forthwith to ensure prompt implementation of WM's decisions and upgrading of service delivery by the SNGPL.

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## Federal Ombudsman directs prompt implementation of decisions by Sui Gas companies

- Secretary Petroleum and MD SNGPL assure full & timely implementation

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findings by SNGPL. The meeting was attended by the Secretary Petroleum & Natural Resources and Managing Director SNGPL along with his team. He added that Consumers with small bills are asked to visit the SNGPL office repeatedly causing immense hardship. The WafaqiMohtasib directed the SNGPL to improve its redressal system to the general public. He further added that the

SNGPL should appoint an officer of BS-20 as a Focal Person to redress the grievances of general public promptly with fairness. The Secretary Petroleum and Managing Director, SGNPL assured the Federal Ombudsman that urgent necessary steps will be taken forthwith to ensure prompt implementation of WM's decisions and upgrading of service delivery by the SNGPL.-PR



# THE EVERYDAY

Tuesday May 17, 2022

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Secretary Petroleum and MDSNGPL assured full and timely implementation

**Syed mujeebuddin**

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