



Pakistan Post Paid 8.8m to advertising agency under Ombudsman intervention

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ISLAMABAD: Mr. Murtaza Ali Kalas, CEO of Graymatter Communication Advertising Agency filed a complaint against Pakistan Post for unjust delay in payment of outstanding dues. He stated that a number of advertisements of Ministry of Postal Services were published through Press Information Department but after lapse of more than three years, the Agency has failed to make payments, hence approached

the office of Federal Ombudsman for the resolution of his grievances.

The Agency stated that some discrepancies has been found in the invoices of the complainant by non-observance of 25% prescribed quota for publication for regional newspapers, ever otherwise the claim is more than the prescribed quota. The Pakistan Post referred the matter to the Ministry. During hearing proceedings the representative of the Ministry of Communications

was asked to resolve the issue with a week. Later, in the second hearing proceedings the representative of the Ministry of Communication informed that the Secretary as Principal Accounting Officer (PAO) approved the payment which would be paid to the Agency. Later the complainant informed that he has received a cheque of Rs.87 lack 92 thousands and 657 rupees and thanked the Federal Ombudsman for the resolution of his grievance.