

INTERNATIONAL

# THE NEWS

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## Ombudsman constitutes boy to solve pensioners' problems

Islamabad

The Federal Ombudsman Ejaz Ahmad Qureshi on Thursday took cognizance of complaints against delay in disbursement of Pension by AGPR by different ministries, constituted a monitoring committee under the headship of Muhammad Ayub Tarin, senior advisor and former Additional Auditor General to evaluate the implementation status of pension reforms and to figure out as to how the pension payment process could be further simplified to facilitate pensioners.

According to the press release, the committee summoned the AGPR, Ministry of Finance, Ministry of Rail-

ways, Ministry of National Health Services, Federal Directorate of Education and Association for the Welfare of Retired Persons (AWRP) for this purpose.

Tarin said that the pensioner along with their family members are still facing great financial difficulties due to delay in finalization of pension cases. The representative of AGPR informed that although under the directions of WMS, Pension Cells have already been established in all Ministries and Divisions but still lapses were noted in submission of pension cases.

However, in family pension cases, payment of pension is delayed due to some

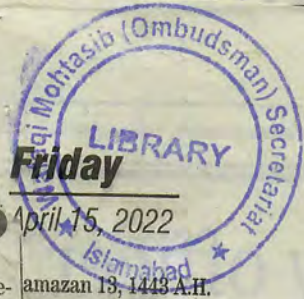
legal issues i.e. declaration of legal heirs, non-availability of bank account of the widow and eligibility of family members. The AGPR assured to finalise the pension cases within 30 days from the day of submission of documents.

The AGPR further informed that they have started automation of service statements/service books which are on the SAP system and it would facilitate early finalization of the pension claims. The Ministry of Health Services informed that no case of pension is pending with them.

The Ministry of Railways informed that they are facing serious financial problems in disbursement of pension to

its employees and have requested the government for provision of Rs9.8 billion for this purpose and soon as the funds received, all dues of pensioners would be cleared.

The Finance Division assured full cooperation for delegation of powers for approval of pension from PAO/Federal Secretary to BS-21 officer. The Ombudsman directed all Ministries/Divisions to ensure maximum facilitation of pensioners in completion of required documents for the grant of pension on retirement. He also directed to hold monthly meetings of the Monitoring Committee on implementation of Pension Reforms. — APP



'Intuition isn't the enemy, but the ally, of reason'

- John Kord

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PTI to move court against FCP Fawad

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## Ombudsman directs AGPR, ministries and divisions to ensure facilitation in payment of pension

### STAFF REPORTER

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## Ombudsman directs AGPR, Ministries and Divisions to ensure maximum facilitation in payment of pension to pensioners

ISLAMABAD, April 13: The Federal Ombudsman Mr. Ejaz Ahmad Qureshi taking cognizance of complaints against delay in disbursement of Pension by AGPR by different ministries constituted a Monitoring Committee under the headship of Mr. Muhammad Ayub Tarin, Senior Advisor and former Additional Auditor General to evaluate the implementation status of pension reforms and to figure out as to how the pension payment process could be further simplified to facilitate pensioners. The committee summoned the AGPR, Ministry of Finance, Ministry of Railways, Ministry of National Health Services, Federal Directorate of Education and Association for the Welfare of Retired Persons (AWRP) for this purpose. Mr. Tarin said that the pensioner alongwith their family members are still facing great financial difficulties due to delay in finalization of pension cases. The representative of AGPR informed that

of WMS, Pension Cells have already been established in all Ministries and Divisions but still lapses were noted in submission of pension cases. However, in family pension cases, payment of pension is delayed due to some legal issues i.e. declaration of legal heirs, non-availability of bank account of the widow and eligibility of family members. The AGPR assured to finalize the pension cases within 30 days from the day of submission of documents. The AGPR further informed that they have started automation of service statements/service books which are on the SAP

system and it would facilitate early finalization of the pension claims. The Ministry of Health Services informed that no case of pension is pending with them. The Ministry of Railways informed that they are facing serious financial problems in disbursement of pension to its employees and have requested the government for provision of Rs. 9.8 billion for this purpose and soon as the funds received, all dues of pensioners would be cleared. The Finance Division assured full cooperation for delegation of powers for approval of pension from PAO/Federal Secretary to BS-

21 officer. The Ombudsman directed all Ministries/Divisions to ensure maximum facilitation of pensioners in completion of required documents for the grant of pension on retirement. He also directed to hold monthly meetings of the Monitoring Committee on implementation of Pension Reforms.



”مجھے عمرنی کا ایک مشہور شعر یاد آ رہا ہے جس کا مفہوم کچھ یوں ہے کہ آسمانوں سے مسیبت اپنا سطر شروع کرتی ہے تو سب سے پہلے ہر اکوڑ تلاش کرتی ہے۔ عمرنی کے شعر کے ذہن میں آنے کی وجہ وہ آٹھ پونہی ہے جو امریکہ ہمارے ساتھ طیل رہا ہے۔ ایک طرف یہ جانا آتا ہے کہ دولت گردی کے ظرافت جنگ میں۔۔۔ ہماری خدمات، قابل فراموش ہیں اور ان کی جتنی بھی تعریف کی جائے کم ہے۔ اور دوسری طرف نورانی یہ شوش چھوڑا جاتا ہے کہ ”خالدیان کو کچھنے کے معاملے سے پاکستان کی عدم دلچسپی“ افغانستان کے حالات کے بڑھتے ہوئے گاڑی سب سے بڑی وجہ ہے۔“ (یک ماہ، 2007ء کے کالم سے اقتباس)

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## Pension process being automated, says AGPR

STAFF REPORTER

ISLAMABAD

The Accountant General of Pakistan Revenue (AGPR) is automating pension process in order to expedite resolution of retirement claims of retired government employees. A representative of the AGPR told a committee formed by the federal ombudsman on Thursday.

Federal Ombudsman, Justice Anwarul Haque, while taking cognizance of complaints against delay in disbursement of pension by AGPR and different ministries had constituted the monitoring committee under Muhammad Asim Tariq, senior adviser and former additional auditor general, to evaluate the implementation status of pension claims and to figure out as to how the pension payment process could be further simplified to facilitate pensioners.

However, in family pension cases, payment of pension was delayed due to some legal issues i.e. declaration of legal heirs, unavailability of bank account of the widow and eligibility of family members.



## Railways Ministry Demands Rs. 9.8 Billion to Pay Pensions

By ProPK Staff | Published Apr 14, 2022 | 7:32 pm



The Ministry of Railways is facing serious financial problems in the disbursement of pensions to its employees and has requested the government the provision of Rs. 9.8 billion for this purpose.

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Further, to figure out how the pension payment process could be further simplified to facilitate pensioners, the committee summoned the AGPR, Ministry of Finance, Ministry of Railways, Ministry of National Health Services, Federal Directorate of Education, and Association for the Welfare of Retired Persons (AWRP) for this purpose.

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