

## Re-election of Federal Ombudsman as President of AOA is an honor for Pakistan Federal Ombudsman plays an important role in the international community of ombudsmen: Ejaz Qureshi



Abdul Majid

FAISALABAD: Wafaqi Mohtashib Mr. Ejaz Ahmad Qureshi has said that Wafaqi Mohtashib Institution is playing a leading role among the international fraternity in realizing the ombudsmanship goals of rule of law and good governance. He said that 47 members of Asian Ombudsman Association (AOA) have reposed their trust and confidence in the institution of Wafaqi Mohtashib by re-electing Federal Ombudsman as President of this Association during the AOA General Assembly moot held on 11th September 2023 at Kazan the capital city of the Republic of Tatarstan. He added that unopposed re-election is a clear manifestation of the fact that the services of Wafaqi Mohtashib of Pakistan in carrying forward the ultimate goals of ombudsmanship i.e. good governance, fair play, administrative justice and rule of law are fully recognized by the international community. Mr. Qureshi also thanked the General Assembly of AOA for expressing confidence and trust in Pakistan's contribution in promoting the cause of Ombudsmanship in Asia and

beyond. Prior to Kazan moot, a meeting of International Ombudsman Institute (IOI) was held on 11th July 2023, in Bangkok (Thailand) which was actively participated by Pakistan. While highlighting the performance of Wafaqi Mohtashib institution in a well attended press conference here today, he said that 131000 complaints have been registered till 15th September 2023 out of which 12000 have been resolved which is reflective of the trust of the people in this institution.

He further said that the Asian Ombudsman Association (AOA) is a major non-political, independent and professional body of international character representing more than two thirds of the world population. Its current membership is 47 from the ombudsman institutions of Asian Region. The Association's permanent secretariat is hosted by the Wafaqi Mohtashib Secretariat at Islamabad. The Association was established following the First Asian Ombudsman Conference held on 15-16 April 1996 at Islamabad.

Federal Ombudsman Ejaz Ahmad Qureshi informed that, over 1.9 million households have benefited from

the services of this institution since its inception, with financial impact of Rupees 3.1 billion. Last year the resolution of complaints rose to all time high figure of 164137 which was highest ever in 10 years.

This year the projected figure of complaint registration is around 185000. He said to cater for the increased number of complaints, Wafaqi Mohtashib officers are holding open courts (Kunhi Katchehris) under Outreach Complaint Resolution System (OCRS) at sub division and tehsil level in far flung areas so that the justice could be imparted at their door step. Furthermore a new initiative of Informal Resolution of Disputes (IRD) has been started which is receiving acceptance among the complainants as it does not require formal docketing of the complaint or issuing of notice. Under this program 2379 complaints have been resolved so far through mediation and conciliation. For about nine million of the Overseas Diaspora which contribute to the country's economy, a Grievance Commissioner has been appointed and on all International Airports of Pakistan.

the complaints of overseas Pakistanis are being resolved through One Window Facilitation Desk. During this year 121545 complaints of Overseas Pakistanis have been handled by Grievance Commissioner Cell of Wafaqi Mohtashib Secretariat. Wafaqi Mohtashib Mr. Ejaz Ahmad Qureshi stated that the ombudsmanship has taken firm roots in Pakistan. The Office of Federal Ombudsman was established on 24 January 1983 and the concept has been replicated in other areas of governance including banking, insurance, taxation and harassment of women at workplace. Wafaqi Mohtashib Institution over the last forty years has established its credentials as an effective instrument for providing speedy and inexpensive administrative justice to the people against any act of maladministration by the Federal agencies. Mr. Qureshi further stated that the objectives and purposes of the establishment of the ombudsman institution have a direct bearing on the realization of the overall goals of the promotion and protection of fundamental rights and good governance in all spheres of life.

## Misaq Centre important role in mutual cooperation relations with DPO Asad



Khalid Saddozi

DERA GHAZI KHAN: According to the details, DPO Layyah Asad of Rehman arrived at the Catholic Church Eidgah Layyah, and met with the religious leaders of the Christian community and members of the Peace Committee. On this occasion, various issues regarding the promotion of religious harmony and the Covenant Center were discussed. DPO Layyah Asad, religious leader committee member of the meeting, said that the meeting's purpose is to maintain brotherhood and harmony. The role of the Covenant Center in promoting religious harmony and the Covenant Center were discussed.

## TEEB, SBP jointly organize Industry Awareness Seminar

Staff reporter

ISLAMABAD: Pakistan Software Export Board (PSEB), attached department of Ministry of IT & Telecommunication, in collaboration with State Bank of Pakistan and Pakistan Software Export Association held an Industry Awareness Seminar on SBP Policies, Incentives & Schemes on Wednesday.

The Chief Industry Development Officer, PSEB, Raza Asad Sukhara delivered a welcome note, followed by a message from Additional Secretary, Ministry of IT & Telecommunication, emphasizing the importance of promoting IT & ITES exports.

The Director, Exchange Policy Department, SBP, Dr. Asif Ali presented detailed overview of SBP policies & initiatives.

It was also highlighted that SBP had especially established a facilitation desk for IT & ITES exporters accessible via designated email.

Moreover, all banks have been actively nominated two or more officers to facilitate IT & ITES exporters and same have been published on each bank's website. He also mentioned that Head Operations, All Pakistan Bank Ltd presented ABL's policies and elaborated on bank's procedures for IT & ITES exporters.

## Jazz CEO calls to shift focus from 2G-only handsets to local assembly of 4G smartphones

Staff reporter

ISLAMABAD: The telecom industry is urging a paradigm shift in Pakistan's local handset manufacturing approach, advocating for a transition from 2G-only handsets to a focus on the domestic assembly of 4G smartphones.

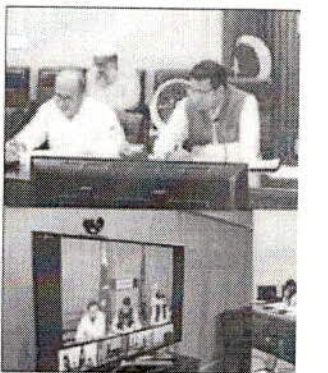
According to data available on the Pakistan Telecommunication website, out of the 67.7 million handsets assembled within the country since 2020, only 1.5 million were smartphones, indicating a critical need for a directional overhaul in the industry.

In a tweet, Jazz CEO Amir Ibrahim highlighted that various countries are phasing out 2G and 3G networks to pave the way for more efficient 4G technology. Pakistan must ensure its populace was digitally equipped for the modern age.

Ibrahim urged the government to take decisive steps, advocating for the discontinuation of both the import and local assembly of 2G and 3G phones.

Instead, he emphasized the need to prioritize the production of high-quality 4G-

## A special meeting was held between Commissioner Dera Ghazi Khan and RPO Captain Retired. Detailed review and crackdown on prevention of



Khalid Saddozi

DERA GHAZI KHAN: According to the details, a special meeting was held under the chairmanship of Commissioner Dera Ghazi Khan Dr. Nasir Mahmood Basir and RPO Captain Retired Najad Hassan Khan. District police officers and deputy commissioners of the four districts along with high level officers of MEPCO and other police and administration were present in the meeting. Officers participated in the meeting, the ongoing crackdown against electricity theft was reviewed in

## Court halts

### case proceedings due to witnesses' absence

Staff reporter

ISLAMABAD: A local court of Islamabad has sent the Arshad Sharif murder case file to record room, halting the further proceedings due to the absence of witnesses.

Judicial Magistrate Ahtas Shah, in his written decision of the previous hearing issued on Wednesday, observed that the

## Under the leadership of DPO

### Rajanpur Captain Retired Dost Mohammad, the crackdown against the criminal elements continues

Police station city Fazilpur arrested 05 accused and recovered weapons and drugs

Khalid Saddozi

