

**Complaints of Overseas Pakistanis received, resolved and disposed of during the year
2022 from 1st January to 31st December 2022.**

Complaints/ Issues received at:	Complaints/ Issues Received	Complaints/ Issues Resolved/ Disposed of	Complaints/ Issues Un-Resolved/ Under Process
Grievance Commissioner Cell WMS	815	784	31
Pakistan Missions Abroad	18,542	18,403	139
One Window Facilitation Desks at International Airports of Pakistan	118,290	118,236	54
Total	137,647	137,423	224