



Ministry of Foreign Affairs  
Islamabad, Pakistan

Special Assistant to Prime Minister  
Minister of State

No.SAPM-1/2016

9 May, 2016

My dear Salman Faruqui Sahab,

I was disappointed to have missed the opportunity of seeing you during your visit to the Foreign Ministry on Friday, 6<sup>th</sup> May, 2016.

I was therefore, particularly happy to receive the summary of the Annual Report of Federal Ombudsman of Pakistan for 2015. The manner in which you and your team have been able to transform the institution of the Federal Ombudsman is remarkable, as is evident from the report. The fact that you have been able to bring about a visible improvement in the complaints disposal system, and have brought down the processing time from years to days, is a matter of huge satisfaction to all of us.

I hope that under your able leadership, the Federal Ombudsman will continue serving the people of Pakistan and easing out their problems, as swiftly and judiciously, as possible.

*Warm regards.*

Yours sincerely,  
*Tarq Fatemi*  
(Syed Tariq Fatemi)

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