



Urgent

No.1(2017)/SCP-01
SUPREME COURT OF PAKISTAN

Islamabad, the 4th March, 2017

With reference to your letter No.1(10)/HWM/WMS/2016 dated 18th February, 2017 addressed to the Hon'ble Chief Justice of Pakistan, I have been directed to convey His Lordship's appreciation for the following four reports that you very kindly shared:

1. *Report of the Committee on Availability of Essential Drugs of High Standard, Efficacy, Safety and Quality at Affordable Prices for All and Check on Spurious Drugs.*
2. *Report of the Committee on Capacity Building for Public Service Delivery to Meet Contemporary Challenges*
3. *Report of the Committee on Transformation of the Postal System for the Challenges of 21st Century*
4. *Report of the Committee on Transforming Radio Pakistan*

2. His Lordship was pleased to learn that, in addition to addressing citizens' grievances, the Federal Ombudsman office is focusing on addressing systemic issues to reduce mal-administration and inefficiencies to improve the quality of public administration and service delivery. It was observed that this is a critical area for improving the implementation of laws and thereby strengthening the rule of law.

3. His Lordship hopes that the Federal Ombudsman will continue to take the lead to improve the quality of public administration and thereby strengthen the rule of law.

4. Once again, I on behalf of Hon'ble Chief Justice of Pakistan thank you for your kind consideration.

Yours sincerely,



(Ghulam Raza)
Secretary to Hon'ble Chief Justice

Mr. M. Salman Faruqi,
Federal Ombudsman of Pakistan
36 Constitution Avenue,
Islamabad

FEDERAL OMBUDSMAN'S OFFICE

Dy. No. 1770/HWM

Date: 06-03-2017