



OMBUDSMAN

No.A&AO(POP) 8-86/2016/P-II

OFFICE OF THE
OMBUDSMAN PUNJAB
2-PROF ISHFAQ ALI KHAN
ROAD LAHORE.

PH: 99211773, 99212499

Dated Lahore the 28th February, 2017

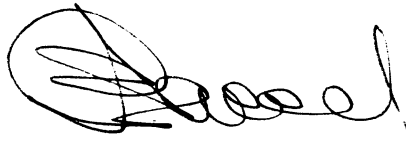
Excellency,

I gratefully acknowledge the receipt of your D.O. letter dated February 17, 2017 alongwith four study reports pertaining to; (i) Capacity Building for Public Service Delivery, (ii) Availability of Essential Drugs of High Standard at Affordable Prices for All, (iii) Pakistan Post, and (iv) Pakistan Broadcasting Corporation.

Perusal of these reports indicates that really pains-taking work has been done by all the four committees. By this way, not only legal requirement of the Establishment of the Wafaqi Mohtasib (Ombudsman)'s Order, 1983 has been fulfilled but also very valuable service has been rendered to the nation. Recommendations of the Committees, if implemented in true sense, would ensure good governance and better service delivery by the important state institutions.

Besides above, I must acknowledge the great services rendered by your excellency as the Hon'ble Federal Ombudsman. Serving the Ombudsman's institution at Regional and International level is yet another landmark which added value to the Ombudsmanship. It's a matter of great pride for the Ombudsman institutions that you set new trends of better service delivery. Your charismatic personality and your services to the nation will always be remembered.

Looking forward to always hear good from you, I close with best of regards. Stay blessed!


(NAJAM SAEED)
28/02/17

M. SALMAN FARUQUI, *Nishan-e-Imtiaz*
HON'BLE FEDERAL OMBUDSMAN OF PAKISTAN,
PRESIDENT, ASIAN OMBUDSMAN ASSOCIATION,
36-CONSTITUTION AVENUE, ISLAMABAD.