



Abdur Rauf Chaudhry
Federal Tax Ombudsman- Pakistan

Islamabad,
February, 24 2017

Excellency

Thank you very much for sending Annual Report 2016 on performance of the Office of Federal Ombudsman of Pakistan. It is really heartening to note that your office has been able to provide relief to record number of complainants during your four years term of holding the prestigious office. Allow me to congratulate your honour on this unparallel achievement in the history of Ombudsman institution in Pakistan.

Pakistan has achieved many honours under your able leadership at the Asian level and also at the International level. This has earned highest esteem and recognition from the world wide community of the Ombudsmen. Domestically too, the media, civil society, notables from the State Institutions including the Supreme Court of Pakistan have also reposed confidence on your great Institution on taking cognizance of systematic issues for promoting efficiency and responsibility in operational processes of government agencies and setting core standards of good administration. Under your dynamic leadership the Institution of Wafaqi Mohtasib, despite many challenges, has not only provided the most effective public complaints redressal platform but also set a guiding framework for other Ombudsman Institutions in the country.

I pray for many more honours and good health for you in the future.

With profound regards,

Yours sincerely,

Abdur Rauf Ch.

Mr. M Salman Faruqi
Federal Ombudsman Pakistan
Wafaqi Mohtasib Secretariat
ISLAMABAD

COMMUNICATIONS SECTION
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