

**WAFaqI MOHTASIB (OMBUDSMAN)'S SECRETARIAT
ISLAMABAD**

Islamabad, the 18th February, 2020

PRESS RELEASE

- **OMBUDSMAN'S DECISIONS IMPLEMENTED UPTO 97.5% DECIDED DURING 2019.**
- **OUT OF 9775 CASES 7138 HAVE BEEN IMPLEMENTED.**

Syed Tahir Shahbaz, the Federal Ombudsman has shown complete satisfaction on the implementation ratio of findings passed by him against the federal government agencies during, 2019. The Implementation Wing presented a detailed briefing to the Federal Ombudsman on the implementation status of findings passed by the Federal Ombudsman against maladministration of different federal government agencies. He was informed that 97.5% findings have been implemented during the last three months. He was informed that out of 9775 cases 7138 have been implemented in letter & spirit, whereas, 2637 cases are pending for implementation at different stages for implementation. The performance of all the Regional Offices in the context of implementation of findings relating to those offices was also reviewed individually. It was observed that the Regional office, Lahore implemented 2333 cases out of a total of 2961 while the Regional Office Karachi implemented 1035 cases out of 1319. Similarly, Regional Office Dera Ismail Khan implemented 807 out of 1102 cases. He was informed that some of the cases could not be implemented for either being sub-judice in court of law or due to non-availability of funds for which supplementary grant has been made by the concerned Agencies to the Finance Division. In the context of the cases pertaining to the CDA as well as Federal Government Employees Housing Authority which have not yet been implemented, the Federal Ombudsman was pleased to direct that a meeting would be convened with the said Agencies shortly to identify the impediments in the implementation process and to work out modalities for removing those impediments.

The Federal Ombudsman said that his office is the poorman's court, therefore, we have to ensure speedy relief to the people. He showed complete satisfaction on the implementation process.